Teresa Ferrari 1334 McAllister St San Francisco CA 94115

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We must have competition in broadband services. I have experienced the best service and the least expensive from an independent provider. When they came to my home in a multi unit dwelling there were many lines from other companies that were unmarked or not currently in service, yet left in place. The technician from my company collected the extra wires into neat bundles and marked the unit # on each one for easier & clear access for the next technician regardless of the company that person was working for. The major broadband provider never serviced us in this way.

I expect you to act according to the principles of business in a free market.

I will not agree to the monopolization and price hikes that the major companies are seeking. Our local provider has maintained fantastic employee and customer relations. Although they have grown, I often speak to the same person who has provided service in the past. They all are grateful to be working for a company that cares about their employees.

We also have a home in a rural area and having a local provider is the reason we even have broadband; there was no other option. And now the local phone/broadband major corporate provider is threatening us with no land line service in 2020. They must not be allowed to take this course of action, land lines and radio are the only ways we have emergency access.

Many thanks for your attention to this serious matter, Teresa Ferrari

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